

## **DAYBROOK PATIENT GROUP**

### **MINUTES OF MEETING TUESDAY MAY 6<sup>TH</sup> 2014**

**PRESENT;** H. Sinclair, D. Ward, D. Hatton, M. Hatton, D. Roberts, P. Roberts  
A. Marshall, K. Marshall, S. Lane, D. Baggaley, J. Wood, P. Nixon, F. Thimann.

**APOLOGIES;** T. Etwell, P. Whitehead, N. Ruparelia, A. Doubleday

D. Ward presented the minutes of last meeting accepted as correct.

#### **Matters arising:-**

**Telephone appointments:** HS said some 20 of these had been analysed and that from these there had been two hospital admissions and one blood test. The remainder didn't need to be seen or followed up subsequently.

HS said most doctors were now doing telephone appointments. It was suggested that Doctors give a time window to patients waiting consultation.

#### **COFFEE MORNING:**

- ➔ MH presented a summary of the event which was read out by DW and the members agreed that the morning had been a success with £130 pounds being raised for our chosen charity DW thanked all for the effort.
- ➔ It was agreed that a later start of coffee mornings might be a benefit and that the next coffee morning would start at 10 am, raffle tickets to be available to the group prior to the event.
- ➔ DW said she had a contact who might supply us with a selection of greeting cards to sell at the next coffee morning.
- ➔ The next coffee morning to be Monday 1<sup>st</sup> September
- ➔ A Marshall said details of coffee morning would be entered in the newsletter which is to be prepared by AM and KM and issued for end of June 2014

**CARE DATA:-**Passing of personal medical data HS circulated information letter to members and said that further information on this matter could be obtained from the internet.

**NEWSLETTER:-**Suggested entries: telephone consultation. AM's recipe. Flu Jabs for coming autumn- importance of booking appointment. Blood Tests to always ask for appointment at the Health centre of your choice. Non-attendance of appointments - Continued reminder for all patients passing of personal medical data (INFORMATION ON INTERNET).

**SPEAKERS:-**possibility for next coffee morning DW suggested, and it was agreed, to try and arrange for a nutritionist to attend.

**A.O.B:-** D.W mentioned difficulty parking at the medical centre and HS pointed out that any complaints should be made to County Health Partnerships, Park House Burton Road Carlton.

- ➔ PR said that bulk prescriptions to pharmacy were causing problems with lengthy queues of patients waiting for prescriptions
- ➔ FT asked that the New Patient leaflet be updated.

Next meeting scheduled for Tuesday 15<sup>th</sup> July 2014 5:30PM