

Daybrook Patient Group

Minutes of a meeting held on Tuesday 29th May 2012 at 5.30pm.

PRESENT: H.Sinclair, A.Doubleday, D.Hill, C.Edwards, A&K.Marshall, N.Raval, B.Quigley, D&M.Hatton,G.Millar, L.Quirk-Gedling CVS, S.Lane, J.Wood, D Hall, T.Elwell, P.Whitehead, F.Kieme, D.Bageley and D.Ward.

APOLOGIES: D&P Roberts, D Dawson

Helen Sinclair welcomed Dorothy Hall and Tony Elwell as new members of the Group.

MINUTES: The minutes of the previous meeting were reviewed and agreed.

MATTERS ARISING: The new opening hours have been implemented.

GEDLING COMMUNITY & VOLUNTARY SERVICES

Laurence Quirk gave a talk on GCVS outlining its purpose as a charity and its ability to offer various services to a range of organisations including our Group. Laurence is available to attend our meetings to assess our needs and make recommendations if required.

HEALTH PROMOTION DAY

A favourable response has been received regarding the content and variety of stalls and advice available and freely given. There was, however surprise and disappointment expressed that Doctors from the Daybrook practice were conspicuous by their absence. HS said that she would report this to the Practice meeting on Friday.

DW said that several suggestions were made for future promotion days among which subjects such as bereavement, and how to make a will were thought to be a good idea. HS said that feedback from the Day was to be considered at a meeting on 13th June at Highcroft MC at 2.30pm. and HS hoped some group members would support.

CHILDREN'S HEALTH EVENT – 3rd JULY < 10.00am to 11.30pm

So far the following have agreed to attend: health visitor, practice nurse, SureStart, Specsavers and Baby Yoga. We are also waiting for confirmation from Boots. Information on oral health will also be available. We will provide water/sugar free squash and healthy snacks, such as fruit, carrots, cucumber. HS has also had a call from a lady who has started to produce a magazine aimed at young mums; this includes details of the many services available to them in the area. The next edition is due towards the end of June and hopefully this event will be included in the edition. A supply of the magazines is being delivered in time for the event.

IDEAS FOR FUTURE TALKS AT PPG MEETINGS

AM suggested an update on the GP's role regarding the referrals of patients for hospital treatment, since his yearly eye test at the QMC, he has now been discharged because due

to cataracts, they could no longer photograph the back of the eyes and any future problems must be taken up with my doctor. GM stated he too had had a similar experience. New medications – how they are agreed by NICE. Cardiac rehab nurse in the community. **HS has since spoken to the doctors and Dr Singh has suggested they all attend a meeting together to enable the group to ask questions which they will endeavour to answer.**

TRIAGE

HS explained that a trial over several weeks was in operation on one/two days a week. Those patients requesting an urgent/same day appointment when patients were asked a series of questions e.g. was it urgent or would the next day do? Could the Doctor ring them back? Could a Nurse deal with the problem? etc etc. The results would determine whether to introduce Triage on a regular basis. PW had experience of this the previous week and as a call back was not convenient was told he could be seen the following day if he phoned back! (HS will look into this). A couple of other members of the group had also used this system and it had worked well for them. The group were happy for this trial to continue and will feed back any comments/suggestions at future meetings.

A.O.B.

Requests had been made to change the time of the meeting to earlier in the day occasionally so it was agreed this should be 2.00pm for the next meeting.

The hand gel dispensers have now been put up around the surgery.

The meeting closed at 6.40pm

DATE OF NEXT MEETING: Tuesday 24th JULY at 2.00pm