

Daybook Patient Group

Minutes of a meeting held on Thursday 14th April 2011 at 2.00pm.

PRESENT: A.Doubleday, H.Sinclair, D.Ward, A.Waters, P.Choudhury, P.Whitehead, D and M.Hatton, K and A Marshall,

APOLOGIES: S.Rodgers, G.Millar, and J.Wood

MINUTES: The minutes of the previous meeting were reviewed.

MATTERS ARISING: Terms of Reference were again left for the time being.

CHANGES IN THE NHS

Dr.Elliott gave an in depth account outlining the changes due to take place in the NHS.

A GP Consortium for the area in which we reside would be formed, to oversee the spending budget which will be allocated to each practice. It is understood that the Consortia will, in turn, have a watch committee over them. The changes will be introduced over the next two years, but Dr Elliott thought that we would notice little difference long term.

GP SURVEY

Helen Sinclair said that 100 patients were approached and asked to answer six questions.

Helen compiled the results in the form of pie charts. Most patients were happy that they could get through on the phone and able to get an appointment to see a doctor.

However the majority were unaware that they could book an appointment four weeks in advance or that they were able to book prescription requests and appointments on line.

Most patients knew they could receive text reminders for appointments. So why are there so many patients not keeping their appointment?

It was encouraging to see that most were aware of the PPG, although there were no takers to join the Group.

PATIENT PARTICIPATION-DES

Helen gave out information to promote proactive engagement of patients through the use of effective Patient Reference Groups to seek views from practice patients through the use of a local survey. Around £60m of released investment

will be available to practices, provided they meet the necessary requirements (equivalent to total of £1.10 per registered patient).

It was agreed to promote 'Stay safe in the Sun' for mothers and children and June 9th was agreed for the day of the promotion. Marian Hatton is to approach a local school with a view to them producing six posters to be displayed in and around the Daybrook practice area to promote and advertise the day. Denise Ward is contacting Boots to see if they can provide any free samples. It was agreed to provide refreshments.

Further dates to be considered for promoting The Elderly-keeping warm in Winter etc.

2 WEEK REFERRAL

Helen handed out a NHS leaflet for the Group to read and pass comments at next meeting.

Due to the time, items 6 to 9 were deferred to next meeting.

The meeting closed at 3.55pm

The next meeting is June 30th at 2.00pm